

Internet accessibility resources

- https://newsroom.cox.com/cox_internet_changes_to_assist_students_-_remote_workers
 - **“Additional Connect2Compete support efforts activated**
 - Connect2Compete is Cox’s low-cost internet product for families with school-aged children who are enrolled in low-income assistance programs. To ensure digital equity for students without internet at home, these changes intend to help families with online learning at home. For a limited time, first month of free service has also been introduced for new Connect2Compete customers.
 - “Offering increased speeds, a free month for new customers and advanced services to our Connect2Compete customers will especially help families keep up with assignments and communication with their schools,” said Esser. “We are also in active discussions about how we can help school systems with a large population of students who need to learn from home. We stand ready to support and serve our communities in times of need.”
 - Cox is offering to fast-track the qualification process for Connect2Compete. Schools are being asked to contact connectnow@cox.com with a list of eligible low-income students that currently do not have an internet connection. Cox will assist in getting students qualified quickly so they can continue learning from home. Cox has also partnered with PCs for People where families can purchase discounted refurbished computers. More information can be found here: <https://cox.pcsrefurbished.com/>
 - These changes are in addition to the following commitment the company announced today as part of its pledge to support the FCC’s Keep America Connected initiatives. Previously announced commitments include the company’s agreement to:
 - Not terminate service to any residential or small business customer because of an inability to pay their bills due to disruptions caused by the coronavirus pandemic.
 - Waive any late fees that residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic.
 - Open Cox Wifi hotspots to help keep the public connected in this time of need.
- <https://www.highspeedinternet.com/resources/are-there-government-programs-to-help-me-get-internet-service>
 - There are government subsidies that can help with your internet bill, and many Internet Service Providers (ISPs) offer low-income internet programs. These inexpensive internet plans, income based programs, and low-income family plans help reduce the cost of staying connected.

Program (jump to section)

Benefit

**Program
website**

[The Federal Communication
Commission's](#)

\$9.25 discount on internet service

[Learn more](#)

Lifeline program	through participating ISPs*	
Xfinity's Internet Essentials program	\$9.95/mo. for up to 15 Mbps†	Learn more
Spectrum Internet Assist	\$14.99/mo. for up to 30 Mbps‡	Learn more
Cox Connect2Compete	\$9.95/mo. for up to 15 Mbps§	Learn more
AT&T's Access program	\$10.00/mo. for up to 10 Mbps	Learn more
Mediacom's Connect2Compete program	\$9.95/mo. for 10 Mbps**	Learn more
NetZero dial-up internet	10 hours of free internet service per month	Learn more
FreedomPop free 4G mobile and home internet	1 GB of free data per month	Learn more

○ Data effective 2/28/2020. Plans, benefits, and qualifications subject to change.